

Product support notice

RTS Gen 5 Multiplexer System

The Gen 5 has been in service for more than twelve years and has become an industry standard for ROV survey multiplexers. Several hundred muxes are in daily operation worldwide, with the vast majority still working offshore today as reliably as when they were first supplied.

As RTS continues to develop and introduce new, more advanced products, we have undertaken a review of the availability and ongoing supply of parts for our older product ranges. On that basis, unfortunately, due to some shortages of older critical components, RTS has had to and revise its level of support for these systems moving forward.

The following details the various levels of support moving forward

System /product	Sales end	Spares & repairs end	Support ends	Consumables end	Superseded by
RTS Gen 5 Mux (all variants)	Already Ended	Limited and will remain as long as availability of spare parts dictates	Will remain available for as long as the necessary parts and technical support resources are available.	Limited and will remain as long as availability of consumable parts dictates	RTS Gen 6 Mux – launched 2025 RTS Gen 6 Lite - launch 2026

We apologise for any inconvenience this announcement may cause however look forward to introducing you to the next generation of multiplexer system.

Should you wish to discuss those options further, please contact sales@rts.as or sales.uk@rts.as

